



TOID: 22604

**Victorian Protective Services**

**Group**

**Call: (03) 8315 2711**

**www.vpsg.com.au**

**Today's Students  
Tomorrow's Leaders**

## **CPP20212 Certificate II in Security Operations - Control Room Operator**

### **Training Options:**

This course is offered day or night

### **Accreditation:**

Nationally Recognised Training Packages

### **Benefits:**

The Certificate II in Security Operations (Control Room Operator) seeks to provide prospective candidates seeking a career in the Security Industry with key skills in areas of Security Operation within a Control Room and or Monitoring Centre environment. Given the current context in which the industry operates in, all candidates must have basic to intermediate skills in the English language, have excellent presentation and a willingness to listen and participate in this qualification. A general understanding of computer's will be highly advantageous.

### **Price:**

Full Fee: \$450

### **Outcomes:**

Candidates successfully completing the 13 units of competency in the Certificate II in Security Operations (Control Room Operator) will then be able to apply for their Private Security Individual License through the Victoria Police Licensing and Regulation Division and once gained this will be able to extend their employment opportunities to include Control Room Operations.

### **Length of course:**

**Days: 14 days** - full time (8:30 am – 4:30 pm) Mon to Fri

**Nights: 28 nights** - part time (6:00 pm – 10:00 pm) Mon to Fri

**Locations:** Dandenong, Brunswick, Melton, Geelong, Sunshine, Oakleigh, Numurkah

### **Coursework & Assessment**

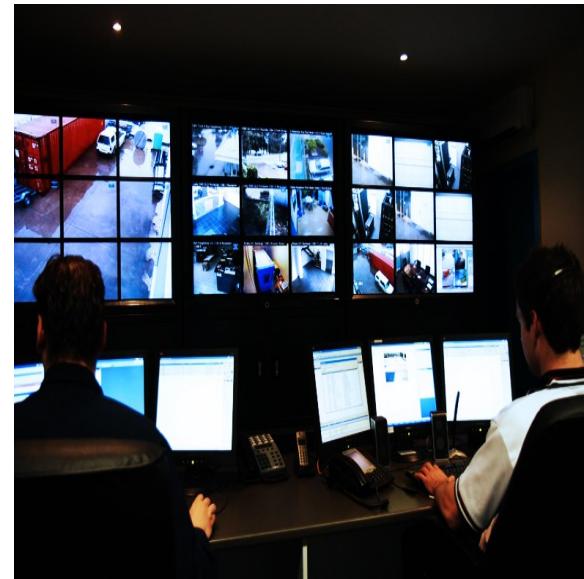
The course is delivered face to face over a 14 day period for those enrolled in the FULL qualification. If you have already completed a Certificate II in Security Operations—you may apply for a credit transfer by providing evidence of your current certificate and complete a further 4 units over the course of 4 days in the classroom. This course is a competency based training program.

### **Course fees include:**

All face-to-face training and course materials.

### **Career Options:**

- Control Room Operator



### **Units Covered In This Course**

**CPPSEC2001A**—Communicate effectively in the security industry

**CPPSEC2002A** - Follow workplace safety procedures in the security industry

**CPPSEC2003B**- Work effectively in the security industry

**CPPSEC2004A** - Respond to security risk situation

**CPPSEC2005A** -Work as part of a security team

**CPPSEC2006A**- Provide security services to clients

**CPPSEC2014A** -Operate basic security equipment

**CPPSEC2018A**- Monitor electronic reporting facility

**CPPSEC3012A**- Store and protect information

**CPPSEC3020A**- Monitor security from control room

**CPPSEC3021A**- Maintain and use security database

**HLTFA311A** -Apply first aid

**TLIE707B** -Use communication systems

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AUSTRALIAN SECURITY INDUSTRY  
ASSOCIATION LIMITED



NATIONALLY RECOGNISED  
TRAINING

Please note that the price listed is for the 4 licensing units only. Other fees may apply for credit transfer or additional learning